

# **16 Hour Online High-Conflict Behavioral Skills** Plus+

# Welcome

- Welcome
- Tips To Success
- Your Supports

# **Defining Conflict**

- What Will You Learn
- Terms
- Anger
- Anger Events
- Anger Management
- Conflict
- Benefits of Conflict Management
- Conflict and Your Health
- Practice Quiz

# Conflict and Self

- What Will You Learn
- Understanding Emotions
- Emotional Awareness
- Your Conflict Style
- Measuring Your Conflict Style
- Your Conflict Style Results
- Breaking A Habit
- Do You Identify?
- Conflict and Self-Esteem

#### - Being Assertive

- Benefits of Being Assertive
- Nonverbal Communication
- Who is in Control
- Practice Quiz

#### **Conflict and Family** - What You Will Learn

- High-Conflict Families
- Triggers
- Effects of Conflict on Children - Communication With Your Children
- The Family System
- Resolving Family Conflict
- Domestic Violence
- Personal Protection Orders
- Practice Quiz

# **Conflict and Society**

- What Will You Learn
- Challenging Personalities
- Restorative Conversations
- Conflict and the Workplace
- Cultural Rules and Conflict - Identifying Cultural Conflicts
- Practice Quiz

## **Moving Forward**

- What Will You Learn
- Change
- Resolving Conflict
- Responsibility

- Provide Options
- Respond Don't React
- Forgiveness
- Forgiveness Exercise - Forgiveness Facts
- 7 Habits of Highly Effective People
- Summary
- Practice Quiz

# **Batterers Intervention**

- Introduction to Batterers Intervention
- Domestic Violence
- Recognizing Dangers in Domestic Violence
- Coercive Control
- Cognitive Restructuring
- Who May Become A Victim?
- Recognizing the Signs
- Statistics
- Why Stay?
- Emotional and Psychological Abuse
- Effects of Distorted Thinking - Impact of Domestic Violence on Children
- Tips to Support Children
- Empathy
- Accountability
- Emotional Intelligence
- Handling Defensiveness
- Building Healthy Relationships
- Safety Planning

#### Resources

- Helpful Resources

### Sources - Sources

#### **Final Exam** - Final Exam

Survey - Survey

Completion - Completion